

Impartiality Policy

Scope:

Watheeq Company for Conformity recognizes the critical importance of impartiality in its certification activities. Watheeq is committed to managing potential conflicts of interest and ensuring the objectivity of its Quality Management System. To achieve this, Watheeq has established and implemented policies, procedures, and processes in alignment with the requirements of ISO/IEC 17065:2012.

Policy:

Watheeq is dedicated to identifying, analyzing, and documenting all potential conflicts of interest that may arise from its certification activities and associated processes. This includes any conflicts resulting from the company's relationships or the relationships of its personnel. Watheeq is committed to ensuring that its certification services are conducted in a fair and non-discriminatory manner.

Watheeq does not permit commercial, financial, or other pressures to affect the impartiality of its certification activities. Information regarding potential risks and conflicts will be reviewed by top management during Management Review Meetings (MRM).

All potential sources of conflict of interest are thoroughly assessed, regardless of their origin. Watheeq uses this information to identify any threats to impartiality that may arise from the activities of personnel or their associations. Personnel, whether internal or external, will not be involved in certification activities if there is any potential for a conflict of interest. Watheeq employees must comply with this policy and disclose any known situations that could lead to a conflict of interest for themselves or the organization.

To prevent conflicts of interest, Watheeq prohibits any internal or external personnel who have provided technical advice, including internal audits, to an organization seeking certification services within the previous two years from participating in the certification process, including the preparation, review, or approval of certification reports. Additionally, Watheeq does not provide internal audits to its clients and rigorously monitors such activities to maintain impartiality.

Watheeq conducts regular assessments of risks and opportunities to ensure that no threats to impartiality arise from self-interest (financial or other), self-review (evaluating one's own work), familiarity (being overly familiar or trusting of another party), or intimidation (perceived or actual coercion).

Watheeq does not accept clients for certification services if there has been a prior relationship involving technical advice or internal audits that could threaten impartiality. Watheeq only receives financial support through service fees and investments, ensuring independence from external pressures.

Watheeq takes corrective actions against any claims suggesting that certification services will be easier, faster, or cheaper if a particular consultancy or consultant is involved, as such claims represent a conflict of interest. Watheeq also refrains from making similar claims about its own certification services.

Watheeq does not engage in the design, manufacture, supply, installation, use, or maintenance of certified items or similar competitive items. The company will not permit external pressure from providers, clients, or consultancy organizations to influence its certification processes. If a client approaches Watheeq after being declined service by another certification body, Watheeq will investigate the reasons for the refusal before proceeding with any certification activities. In all cases, Watheeq applies ISO/IEC 17065:2012 requirements to maintain impartiality and prevent undue influence.

This document is WCC Management system document, when printed it is classified as uncontrolled

