

Quality Policy:

Watheeq Company for Conformity is committed to and strives to maintain its services in accordance with applicable national and international standards, as well as regulatory requirements. This is vital to our customers, our reputation, and the professional satisfaction of our employees. We achieve this by consistently adhering to professional standards in our work and, where appropriate, holding suitable accreditation. The main objectives of this quality policy are to ensure effective communication of the following and to closely monitor them:

- Continuous improvement of staff competencies, methods, and procedures to provide services at the highest level.
 - Meeting expectations and enhancing client satisfaction through reliable, competent, and timely task performance by appropriately trained personnel equipped with the necessary resources.
 - Working in partnership with each of our clients to consistently provide them with the information and services that meet their needs and expectations.
 - Providing our clients with a certificate recognized and accepted as a symbol of excellence worldwide.
 - Ensuring objectivity in all our activities.
 - Leadership in setting professional standards that our competitors aspire to achieve.
 - Obtaining accreditation wherever it supports our service to clients.
- Continuously improving the quality of WCC operations to meet customer and stakeholder expectations.

Our services are accessible to all entities, and these entities are treated without discrimination and without imposing excessive financial burdens on them. We also ensure that the results of evaluations and information owned by our clients are kept confidential. We declare that the management system described in the Quality Manuals and procedures is systematically reviewed and improved to ensure continuous compliance with ISO/IEC 17065:2012.

We acknowledge and hereby confirm that the quality policy is understood, implemented, and maintained at all levels of the organization, and that the objectives of the quality policy are achieved with the involvement of all staff to ensure the highest quality of services provided under the implemented system, which is constantly improved and adjusted to meet current and future expectations of clients.

Independence Declaration

Watheeq Company for Verification and Conformity (WCC) operates as an independent legal entity, conducting certification activities as a certification body.

WCC does not receive financial support beyond its initial investment (including deposits) and revenue generated from the sale of its certification services.

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WCC establishes business relationships with subcontractors for activities related to the certification process. These subcontractors are subject to continuous monitoring and evaluation to ensure that the impartiality of WCC's certification activities is maintained.

WCC does not certify or inspect any organization that is either fully or partially owned by WCC or where WCC represents the designer, manufacturer, installer, distributor, or maintainer of the product seeking certification.

WCC does not provide consultancy services for certified products or client management systems. It also does not perform internal audits for client management systems.

WCC avoids any direct or indirect involvement in management system consultancy or other consultancy services that may create a conflict with its certification activities.

WCC does not mislead clients by implying or stating that using a specific consultancy firm will simplify, expedite, or reduce the cost of certification.

WCC's certification activities are marketed and promoted independently and are not linked to any other services, such as consultancy or testing, which may be required by clients.

WCC does not pay commissions to consultants, ensuring there is no undue influence or pressure from consultants on WCC's certification process.

WCC does not allow external influences from other certification bodies, clients, consulting firms, or subcontractors to affect its certification decisions.

WCC personnel are specialized in certification activities, including reviewing, evaluating, and decision-making. They do not participate in consultancy activities related to the scope of certification services.

If WCC personnel have previous experience in consultancy within the same scope of certification, they must observe a mandatory cooling-off period of at least two years before engaging in certification activities for the same scope, ensuring impartiality.

WCC does not act as the designer, manufacturer, installer, distributor, or maintainer of the product, service, or process intended for certification.

Top Management is committed to full compliance with this declaration and continuously monitor the proper implementation.

General Manager
Naif Al Jayed

